CamDiab   CamAPS | FX

Getting support

CamAPS FX is a sophisticated insulin delivery app for people with type 1 diabetes that is very easy to use.

✓ CamAPS FX is an Android smartphone app that continually adjusts the insulin given via an insulin pump based on the glucose sensor data it receives.
   • It has to be connected via Bluetooth to the insulin pump and sensor to work, so the phone with the app needs to stay within 6m of the person.
✓ People using CamAPS FX will still need to carbohydrate count and give an insulin bolus, via the CamAPS FX bolus calculator, for any meals or snacks (ideally about 10-15 minutes before eating).

CamDiab Customer Support:
✓ Telephone support (call: 020 3695 3780) is available Monday-Friday 9-5pm
✓ Email support (support@camdiab.com)
✓ CamAPS FX user manual can be found on CamDiab's website (www.camdiab.com/support) or in the app's 'help' menu.
✓ Click on image to open user manual
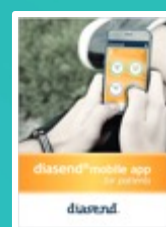
CamAPS FX Online Training and Webinars:
✓ FREE online training and webinars are available here: www.camdiabtraining.com.
✓ Training available for
   • People with type 1 diabetes and their families
   • Diabetes healthcare professionals
   • Teachers and education support staff

CamAPS FX Data Monitoring for Parents and Carers:
✓ Create a personal Diasend account: www.diasend.com
✓ Link the Diasend account to CamAPS FX
   • main menu > share > user 1 Diasend
✓ Download the Diasend app on parent's or carer's phone
✓ Click on image for more info about the Diasend app.

Peer Support available via 2 closed Facebook groups:
✓ CamAPSFX for kids (for families using CamAPS FX)
✓ CamAPS users (for all CamAPS FX users)
✓ Click on the image to go to FB group
* Please note these are not CamDiab social media pages

CamAPS FX Social Media:
✓ Follow CamAPS FX on social media to keep in the loop…
✓ Click on the icons to follow.

Contact CamDiab:

Telephone: 020 3695 3780

Email: support@camdiab.com

Website: www.camdiab.com